

VOLVO PENTA *Warranty Operational Procedure*

AB Volvo Penta

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RECALL CAMPAIGN **(4380-2145, 4380-2146)**

4380-2145 Improved HCU and PCU boxes for EVC-C2 ver.2 and 4380-2146 HIU-C for EVC-MC

- PRODUCT:**
- 4380-2145:
Marine diesel engine models: D4, D6, D9, D11, D12 and D16
with PCU-C2: 21143564, HCU-C2: 3849497
- 4380-2146:
Marine Diesel engine model: D3 and gas engines
- PROBLEM:**
- Volvo Penta has learnt that, for a limited period of time, an incorrect cast compound was used by the ECU (Electronic Control Unit) box supplier which may cause components on the printed circuit board to come loose. This can cause running disturbances, loss of instrument reading and starting difficulties.
- WHAT TO DO:**
- Contact your Volvo Penta service dealer to schedule an appointment.
- To find the nearest Volvo Penta dealer you may consult our dealer locator on our website.
- **Please also see letter below.**

OWNER NAME
ADDRESS

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ENGINE SERIAL NUMBER

Re: Recall Campaign –Volvo Penta EVC engines.

Dear Boat Owner:

Thank you for choosing a Volvo Penta engine/s for your boat.

Quality is a core value within Volvo Penta. Consistent with this value, this letter is intended to notify you of an important recall campaign initiated by Volvo Penta involving EVC (Electronically Vessel Controlled) engines.

Volvo Penta has learnt that, for a limited period of time, an incorrect cast compound was used by the ECU (Electronic Control Unit) box supplier which may cause components on the printed circuit board to come loose. This can cause running disturbances, loss of instrument reading and starting difficulties.

[Boatbuilder] warranty registration records reveal that you own a boat equipped with concerned Volvo Penta engine(s).

Please call your authorized Volvo Penta dealer as soon as possible to schedule an appointment for this important recall service. This service will be completed at no charge to you. If your boat is winterized, you can wait for spring launch for the service to be performed, but we encourage you to get the service performed as soon as possible. We encourage you to combine this important recall service with your annual service.

In conjunction with this service we offer you to upgrade your engine/s with the following EVC accessories at a special price:

- Power trim assistant
- Trip computer
- Multi sensor
- Low speed

Please contact your service dealer for details. To find out how EVC accessories can enhance your boating experience, visit www.volvopenta.com / marine leisure / accessories.

If you no longer own this boat, please contact us at _____, with the identification of the new owner, if available.

We apologize for this inconvenience, and appreciate your cooperation.

Yours sincerely,

AB VOLVO PENTA